

# Reservation retrieval via API launch kit

May 2021



# What's included



## Overview

Overview of reservation retrieval via API



## Benefits

Key benefits for connectivity partners and lodging partners



## Getting started

Example, next steps, and certification details



In the past, when a lodging partner connected to a new connectivity provider, the provider was unable to easily retrieve existing reservations and recreate in their system.

With the introduction of the [reservation retrieval](#) capability of the Lodging Supply GraphQL API, you will be able to retrieve all existing Expedia Group reservations for lodging partners.

## Functionality

Lodging partners will be able to retrieve all existing Expedia Group reservations from 465 days in the past and 500 days in the future.

### Goals

1. Enable easier management of modifications and cancellations of reservations
2. Improve customer lifetime value, retention, and experience within your software
3. Promote operational efficiency to unlock growth in your business
4. Offer a great traveler experience by reducing confusion



# How reservation retrieval will help you

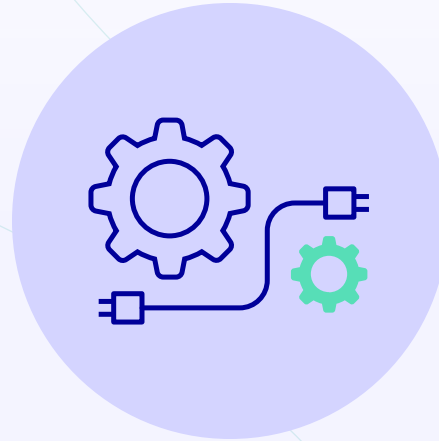


Reservation retrieval will unlock 3 key benefits for you



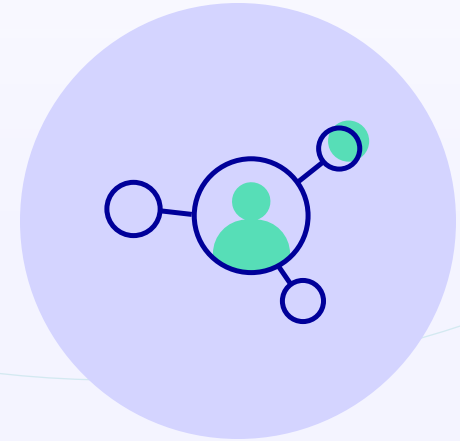
## Reduce friction

Reduce friction when lodging partners are migrating or onboarding to your connectivity software



## Increase operational efficiency

Remove manual effort required to import and manage a property's existing reservations in your software



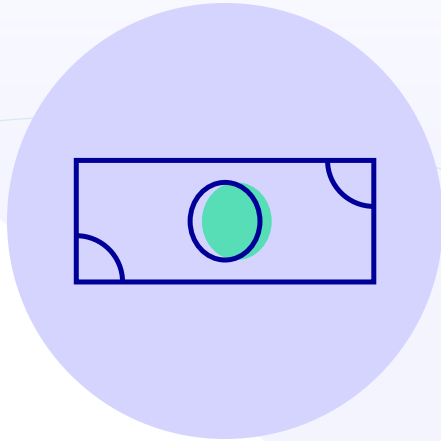
## Improve partner retention

Show immediate value to new partners and develop stronger relationships through robust software migration capability

# How reservation retrieval will help your lodging partners



Reservation retrieval will unlock 2 key benefits for your lodging partners



## Get bookings faster

Quickly get up and running through the streamlined reservation migration capability to grow the business



## Enable full control

Manage and/or migrate all reservations in one place for full control and visibility on the business

## Review reservation retrieval specifications [here](#)



- If you have read the documentation and are ready to continue, reach out to your Account Manager to discuss next steps

## Test the integration



- You will be able to run queries offered by the Lodging Supply GraphQL API in our [interactive GraphQL Explorer](#)
- We will provide a test plan with scenarios that will be required to pass certification
- Once self-testing has been completed, you are ready for certification

## Go live



- Once you have been certified by our integration teams, you are ready to release this functionality into production. Communicate with your customers so they know to take advantage of your new capability!



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