![expedia group™]

Property status via API launch kit

What's included in the launch kit

Overview

Overview of property status via API

Benefits

Key benefits for connectivity partners and lodging partners

Getting started

Examples, next steps, and certification details

In the past, lodging partners had to manually review Expedia Partner Central to determine if their listings were live or missing content.

The property status capability of the Lodging Supply GraphQL API will enable lodging partners to retrieve the status of Expedia properties, understand content requirements, and get property IDs in real-time.

Functionality

Lodging partners will gain real-time insight into the status of their properties and visibility into missing content requirements.

Goals

1. Go live with new properties faster

2. Reduce call volume to your support teams about questions

3. Provide actionable tools so partners can self-serve

4. Allow partners to maintain visibility into the current state of their listings

How property status via API will help you

Property status will unlock 3 key benefits for you

Reduce churn

Provide distinct data to lodging partners in real-time, so they're aware of most issues as soon as possible

Increase operational efficiency

Reduce the burden on your support teams by offering data to partners within your connectivity solution

Improve onboarding

Identify onboarding gaps and improve tools to reduce onboarding issues and timeline

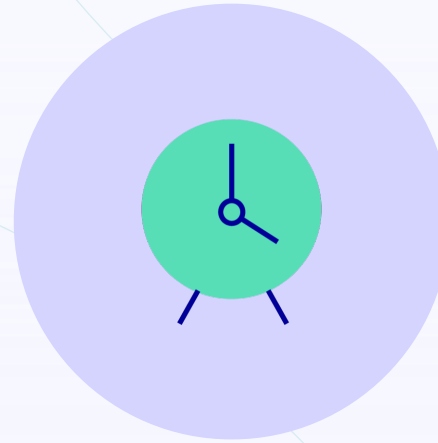# How property status via API will help your lodging partners

Property status will unlock 3 key benefits for your lodging partners

Improve visibility

Allow lodging partners to understand the status of their properties to resolve issues more quickly and provide focus

Save time

Unlock partners' ability to more easily onboard properties by understanding the status, content requirements, and issues upfront
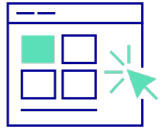
Increase bookings

Allow properties to be booked by travelers faster by understanding issues and statuses as soon as possible

Important notes about property status

- The Expedia queries may not return complete requirements and continue to evolve

  - As minimum content standards develop over time, it's possible additional content elements may be required

- In order to receive the Expedia checks, you must query using your Expedia ID.

    o In summary, two separate queries must be completed to get the checkpoints for each

How it works

- Request property status and IDs

  - Response will include active status on Expedia sites
  - Expedia checkpoints are still a work in progress; it is not recommended to rely 100% on the checkpoints

- Retrieve the URL to review content

  - The URL that is returned is independent of distribution or status of the listing

Getting started

Review property status specifications here

- If you have read the documentation and are ready to continue, reach out to your Account Manager to discuss next steps.

Test the Integration

- You will be able to run queries offered by the Lodging Supply GraphQL API in our interactive GraphQL Explorer.
- We will provide a self-test plan to be completed when the development is done.
- Once testing is successfully verified, you will be certified for this capability.

Go live

- Once you have been certified by our support teams, you are ready to release this functionality into production. Communicate with your customers so they know to take advantage of your new capability!